



## A DETAIL STUDY ON FRAUD PREVENTION TECHNIQUE IN BANKING SECTOR

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### **Abstract:**

*People addicted to social media typically grow to be sharing non-public info, like pics (very own and people of circle of relatives/friends), contact numbers, electronic mail IDs or even addresses, inclusive of map region. Some brave ones even percentage ID playing cards pronouncing nonchalantly 'I don't have whatever to cover'. They are ignorant of the dangers they will create not only for themselves but for his or her circle of relatives and buddies. Once you share your non-public element online, it's miles pretty clean for a hacker, or any crook who may be watching you, to use this information to make a earnings both by means of duping you or through promoting your details.*

**Key words:** *Fraud, Banks, Online, Customer*

### **Introduction**

Nothing can beat the ease of on-line, however even if you're a long way removed from the madding crowd, it doesn't suggest that there are no wily eyes on you, looking forward to a threat to relieve you of your tough-earned cash. Nothing can beat the convenience of on-line purchasing, but even in case you're a ways eliminated from the madding crowd, it doesn't mean that there are no wily eyes on you, looking forward to a hazard to alleviate you of your hard-earned cash. Just as marketplaces have turn out to be virtual, so have the scammers that after lurked on avenue corners. It's vital to now not be lulled into a country of complacency at the same time as purchasing on line. Protecting your non-public information can assist reduce your chance of identity robbery. There are 4 most important ways to do it: recognize who you percentage facts with; keep and remove your non-public facts securely, particularly your Social Security range; ask questions earlier than figuring out to percentage your personal information; and keep appropriate safety for your computer systems and other digital devices.

**Keeping Your Personal Information Secure Offline**

**Keeping Your Personal Information Secure Online**

**Securing Your Social Security Number**

**Keeping Your Devices Secure**

According to the Association of Certified Fraud Examiners, nearly 50% of small corporations fall sufferer to fraud in some unspecified time in the future in their enterprise lifecycle, costing them an average of \$114,000 consistent with occurrence.



Aside from phishing and hacking, in case you accept a fraudulent price, you could be held financially accountable for the loss. Having to address a fraudulent transaction — the chargeback system, and the capability hit for your business enterprise's recognition — is ugly, to say the least.

Thankfully, there are steps you can take to help reduce your danger and defend yourself and your clients from digital attacks.

Below are some best practices for online companies who want to be proactive about ecommerce fraud prevention — aka preserving your ecommerce save safe from hackers.

### **Two Types of Online Store Fraud**

Before we talk about what you can do to minimize your risk and protect your ecommerce store from fraud, it's helpful to understand common tactics that scammers use.

There are many types of online fraud, but they can be broadly categorized in the following two buckets:

**Account takeover:** Most ecommerce stores provide customers with accounts that keep personal statistics, monetary statistics and buy records. Perpetrators often hack into those bills via phishing schemes. In one of the maximum common procedures, fraudsters send emails to trick clients into revealing usernames and passwords. They then log into your clients' accounts, change the passwords and make unauthorized purchases. The use of bots have also been used to attain confidential facts from clients.

**Identity theft:** Although maximum corporations take many precautions to at ease client information, fraudsters nevertheless manipulate to hack into databases and steal usernames, passwords, credit score card numbers and different non-public facts.

Hackers regularly sell credit score card numbers to different scammers, who then open money owed with ecommerce merchants and use the stolen numbers to pay for purchases. This sort of ecommerce fraud is difficult to come across because many human beings don't test their credit card statements thoroughly — and due to the fact sufferers generally don't have any idea that someone opened an online account in their names.

### **PCI Compliance and Your Ecommerce Store**

To assist companies shield themselves and their clients from online fraud, the Payment Card Industry Security Standards Council (PCI SSC) — a forum of global manufacturers together with Visa, MasterCard and American Express — has advanced a hard and fast of nice practices to protect purchaser statistics.

Complying with these requirements, i.E. PCI compliance, is not optionally available for on line shops and is precisely enforced.



While most of the following recommendations fall within the PCI standards, go to the PCI Security Standards internet site for full requirements.

Also, realize that your payment processor permit you to with — or completely take care of — PCI compliance. Many charge processors, including PayPal and BigCommerce, build PCI compliance into the answers they offer corporations of all sizes.

### **Managing Your Risk**

Although the capability for fraud is high for on line transactions, you don't ought to concede and accept it as a business price.

By putting the right gear and methods in place, you can lessen your probabilities of an attack (especially when accepting bitcoin bills), preserve both your commercial enterprise and your clients safe, and decrease your probabilities of dropping sales and drowning in chargeback costs.

Below are a few recommendations from the PayPal Security Center.

### **Monitor Transactions and Reconcile Bank Accounts Daily**

Nobody is aware of your commercial enterprise in addition to you do. You recognize your biggest spenders and their shopping for patterns. Monitor your bills and transactions for crimson flags along with inconsistent billing and shipping records, in addition to the bodily place of your customers. Use equipment that tune client IP addresses and warn you to any addresses from countries referred to as a base for fraudsters.

Also, check to peer if your clients are using free or nameless email addresses (which include Gmail or Yahoo), as there's a much higher incidence of fraud coming from loose e-mail provider carriers than from paid. For extra facts, take a look at out the FBI's Common Fraud Schemes.

### **Consider Setting Limits**

Based to your order and revenue trends, set limits for the quantity of purchases and overall dollar price you'll receive from one account in a unmarried day. This can help maintain your exposure to a minimal should fraud occur.

### **Use the Address Verification System (AVS)**

Address Verification Systems evaluate the numeric parts of the billing address stored on a credit score card to the address on record on the credit score card agency. AVS is a fraud device blanketed in maximum fee processing answers but take a look at with your price processor to be sure it's supported.

### **Require the Card Verification Value (CVV)**



You're most likely familiar with this three- or four-digit security code printed on the backside of credit cards. What you might not know is that PCI rules prevent you from storing the CVV along with the credit card number and card owner's name. That's why the CVV is so effective. It is virtually impossible for ecommerce fraudsters to get it unless they've stolen the physical credit card. Most processors include a tool to require CVV as part of their checkout templates. Use it.

### **Get Tougher with Password Requirements**

Hackers employ sophisticated programs that can run through all the permutations of a password. It won't take them long to crack a simple, four-character password (such as "abcd"). Best practices these days call for at least an eight-character, alphanumeric password that requires at least one capitalization and one special character (for example, "P0r\$che9!!"). Your customers might grumble, but it's better safe than hacked.

Let your customers know exactly why you require better passwords, and it's likely you'll gain some loyalty points for being upfront and customer-focused. A little extra messaging can go a long way toward building customer lifetime value.

### **Keep Platforms and Software Up to Date**

Make certain you're running the modern version of your running gadget, as vendors constantly replace their software with security patches to save you fraud and defend you from newly observed vulnerabilities, in addition to the brand new viruses and malware.

Likewise, installation and regularly replace commercial enterprise-grade anti-malware and anti-spyware software to save you assaults that make the most previous software program vulnerabilities. Free, restricted-characteristic and purchaser-strength antivirus software program are not sufficient.

### **Conclusion**

The majority of cell phone-users in our united states of america still assume that their financial institution manager has numerous unfastened time and is so concerned that he/she is in my opinion calling to make sure that their account or card remains lively. What she or he simply wishes are private info, like ATM card wide variety (which banks already realize) or private identification wide variety (PIN) and the one-time bypass-code (OTP). Some, who percentage such details for positive, will discover cash transferred from their bank accounts within seconds. Legitimate provider-carriers by no means ask for non-public facts online or thru electronic mail or over telephone. So, never proportion your card number, card verification cost (CVV), PIN or OTP, specially over the phone.

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