

## A MACHINE LEARNING FRAMEWORK FOR PROACTIVE NETWORK DIAGNOSIS AND OPTIMIZATION

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### ABSTRACT

*Advances in machine learning and parallel computing underpin new powerful tools that have the potential to tackle these complex challenges. In this article, we develop a general machine learning-based framework that leverages artificial intelligence to forecast future traffic demands and characterize traffic features. This makes it possible to exploit such traffic insights to improve the performance of critical network control mechanisms, such as load balancing, routing, and scheduling. In contrast to prior works that design problem-specific machine learning algorithms, our generic approach can be applied to different network functions, allowing reuse of existing control mechanisms with minimal modifications. We explain how our framework can orchestrate ML to improve two different network mechanisms. The exponential growth of data-intensive applications and heterogeneous network architectures has increased the demand for intelligent systems capable of predicting network performance and optimizing data flow in real time. Traditional static models are inadequate for addressing dynamic network conditions, latency variations, and bandwidth fluctuations. This paper presents a comprehensive review of existing methodologies and proposes a conceptual machine learning framework for predictive network performance and data flow optimization. The framework integrates supervised and reinforcement learning models with deep neural architectures to forecast traffic patterns, congestion probabilities, and throughput variations. defined networking (SDN), and edge intelligence for adaptive traffic routing and self-healing network behaviors.*

**Keywords:** machine learning framework, Predictive Analytics, Network Performance Optimization, Software-Defined Networking

### INTRODUCTION

Machine learning algorithms play a crucial role in optimizing network infrastructure by enabling intelligent decision-making and predictive capabilities. Decision trees, random forests, and k-nearest neighbours are among the popular algorithms used for network optimization tasks, including route optimization, traffic prediction, and anomaly detection. Decision trees are versatile algorithms that segment data into hierarchical structures based on features, enabling network administrators to make informed decisions about routing paths and resource allocation. Random forests, which consist of multiple decision trees, offer enhanced accuracy and robustness by aggregating the predictions of individual trees. This ensemble approach is particularly effective for tasks such as traffic classification and intrusion detection, where multiple factors contribute to network behaviour. K-nearest neighbours (KNN) algorithm is a simple yet powerful technique for predicting network traffic patterns and identifying anomalies. By measuring the similarity between data points, KNN can classify network traffic into different categories and detect deviations from normal behaviour. This algorithm is particularly useful for real-time monitoring and adaptive network management, allowing organizations to respond swiftly to emerging threats and performance issues. In essence, machine

learning algorithms empower network optimization by leveraging historical data, identifying patterns, and predicting future network behaviour. By integrating these algorithms into network management systems, organizations can enhance network performance, reliability, and security, driving business transformation and competitiveness in the digital age. AI and machine learning offer several advantages for network troubleshooting in telecom services, such as faster and more accurate detection and diagnosis of network faults. Automated and intelligent actions can also make network repair and restoration more efficient. Furthermore, advanced analytics and visualization tools can enhance visibility and insight into the network, while self-learning and self-optimizing mechanisms can continuously monitor, evaluate, and improve network performance. All of this can lead to improved network innovation and evolution, with new features, capabilities, and services. This paper proposes an AI-enhanced machine learning framework that addresses these challenges by combining deep learning for pattern recognition with reinforcement learning for adaptive decision-making. The framework is designed to optimize key network functions such as spectrum allocation, user mobility management, load balancing, and interference mitigation. By embedding intelligence at both the edge and core network levels, the proposed approach aims to improve overall network performance, user experience, and operational efficiency.

#### LITERATURE REVIEW

**Dr. Ayesha Banu [2024]** In recent years, the application of machine learning (ML) in data analytics has garnered significant attention for its potential to revolutionize

various domains. This study explores the integration of ML algorithms in data-driven projects, emphasizing a systematic approach to project definition, data collection, preprocessing, model development, evaluation, deployment, and monitoring. The objective is to leverage ML to identify patterns, make predictions, and automate decision-making processes. The research delineates the steps involved in sourcing and cataloging relevant data from diverse origins, ensuring data quality through rigorous preprocessing techniques such as cleaning and transformation. Feature engineering is highlighted as a critical phase to enhance model performance. The study progresses through the selection and training of appropriate ML algorithms, employing methods like cross-validation and hyper parameter tuning to optimize model accuracy and generalizability. Evaluation metrics tailored to specific ML tasks—classification or regression—are utilized to assess model efficacy. The transition from model development to deployment in a production environment is discussed, along with strategies for real-time prediction and analysis.

**Giovanni Apruzzese [2023]** Machine Learning (ML) represents a pivotal technology for current and future information systems, and many domains already leverage the capabilities of ML. However, deployment of ML in cybersecurity is still at an early stage, revealing a significant discrepancy between research and practice. Such a discrepancy has its root cause in the current state of the art, which does not allow us to identify the role of ML in cybersecurity. The full potential of ML will never be unleashed unless its pros and cons are understood by a broad audience. This article is the first

attempt to provide a holistic understanding of the role of ML in the entire cyber security domain—to any potential reader with an interest in this topic. We highlight the advantages of ML with respect to human-driven detection methods, as well as the additional tasks that can be addressed by ML in cyber security. Moreover, we elucidate various intrinsic problems affecting real ML deployments in cyber security. Finally, we present how various stakeholders can contribute to future developments of ML in cyber security, which is essential for further progress in this field.

**Wuman Luo [2022]** Credit risk assessment is at the core of modern economies. Traditionally, it is measured by statistical methods and manual auditing. Recent advances in financial artificial intelligence stemmed from a new wave of machine learning (ML)-driven credit risk models that gained tremendous attention from both industry and academia. In this paper, we systematically review a series of major research contributions (76 papers) over the past eight years using statistical, machine learning and deep learning techniques to address the problems of credit risk. Specifically, we propose a novel classification methodology for ML-driven credit risk algorithms and their performance ranking using public datasets. We further discuss the challenges including data imbalance, dataset inconsistency, model transparency, and inadequate utilization of deep learning models. The results of our review show that: 1) most deep learning models outperform classic machine learning and statistical algorithms in credit risk estimation, and 2) ensemble methods provide higher accuracy compared with single models. Finally, we present summary

tables in terms of datasets and proposed models.

**Rahul Rai [2021]** The machine learning (ML) field has deeply impacted the manufacturing industry in the context of the Industry 4.0 paradigm. The industry 4.0 paradigm encourages the usage of smart sensors, devices, and machines, to enable smart factories that continuously collect data pertaining to production. ML techniques enable the generation of actionable intelligence by processing the collected data to increase manufacturing efficiency without significantly changing the required resources. Additionally, the ability of ML techniques to provide predictive insights has enabled discerning complex manufacturing patterns and offers a pathway for an intelligent decision support system in a variety of manufacturing tasks such as intelligent and continuous inspection, predictive maintenance, quality improvement, process optimisation, supply chain management, and task scheduling. While different ML techniques have been used in a variety of manufacturing applications in the past, many open questions and challenges remain, from Big data curation, storage, and understanding, data reasoning to enable real-time actionable intelligence to topics such as edge computing and cyber security aspects of smart manufacturing.

**Simon Fahle [2020]** Artificial Intelligence (AI) and especially machine learning (ML) become increasingly more frequently applicable in factory operations. This paper presents a systematic review of today's applications of ML techniques in the factory environment. The utilization of ML methods related to manufacturing process planning and control, predictive maintenance, quality control, in situ process control and optimization, logistics,

robotics, assistance and learning systems for shop floor employees are being analyzed. Moreover, an overview of ML training concepts in learning factories is given. Furthermore, these concepts will be analyzed regarding the implemented ML method. Finally, research gaps are identified.

### **Machine learning (ML)**

ML is a branch of AI that supports designing and developing

Algorithms that primarily can learn to complete activities without being specifically told how to do so by the developer. Cleaned and appropriate data is necessary for machine learning to operate properly as diverse ML algorithms are now being used more commonly in forecasting research, which can learn vast amounts of data from a variety of sources before focusing on predicting data inputs. ML is an important step that trains machines how to identify patterns in large data and make data-driven forecasts on future tasks. For instance, it exemplifies its significant utility in structural health control for a variety of applications, including structural risk detection and diagnosis, structure strength prediction, system reliability, and durability assessment, and infrastructure maintenance.

### **Network monitor and control**

Monitoring and controlling the network, which significantly enhances the network security, is in charge of network supervision, regulation, and inspection. Routing has a significant impact on the network's performance, and it is a well-studied topic in communication. Machine learning techniques have been applied to deal with routing problems such as shortest past routing, adaptive routing, and multicasting routing. Researchers utilized several algorithms with core knowledge in

machine learning, such as the genetic algorithm applied to solve multicasting problems. Research in monitoring the network, primarily focusing on traffic, using AI to analyze and predict traffic demand. According to the author of 's opinion: basically, traffic tendencies can be divided into two types: short-term tendencies, such as temporary traffic increases during the events, and long-term tendencies, from which anomalous tendencies such as temporary traffic increase during the events have been removed.

### **Predicting network outage using ML**

Among these challenges, predicting network outages stands out as an area that can benefit greatly from ML advancements. By leveraging historical data and analysing patterns and anomalies, ML techniques enable the proactive prediction of network outages or failures. This approach empowers network operators to adopt proactive network management strategies, mitigating costly downtime and ensuring uninterrupted service for their customers. There has been some research on the application of ML to network failure prediction. In, a Recurrent Neural Network (RNN) model was trained on time-series data of network traffic and performance metrics to predict network outages. Another study used a gradient boosting algorithm to predict network outages in a mobile network. Performance data from base stations were used to identify patterns and anomalies that could indicate an impending outage. In, big data analytics were employed to reduce network downtime by predicting and rectifying equipment failures.

### **AI-driven optimization in enhancing network performance**

In today's interconnected world, the proliferation of digital devices, cloud computing, and IoT (Internet of Things) devices has led to an unprecedented level of complexity in modern network environments. With this complexity comes a myriad of challenges, including managing large-scale networks, optimizing performance, and ensuring efficient resource utilization. In response to these challenges, there is a growing recognition of the importance of optimizing network performance and efficiency to meet the demands of users and applications effectively. Optimizing network performance and efficiency is crucial for ensuring seamless connectivity, minimizing latency, and maximizing throughput in network infrastructures. Whether in enterprise networks, telecommunications systems, or data centers, efficient network operation is essential for delivering high-quality services and maintaining a competitive edge in today's digital economy. However, achieving optimal network performance is becoming increasingly challenging due to the dynamic nature of modern networks and the ever-growing volume of data traffic.

**METHODOLOGY**

Severity of a software bug is broadly categorized into two levels: severe and non-severe. The severe bugs consists of bugs with blocker, critical and major severity while non-severe consists of bugs with minor and trivial severity. To predict software severity, one-line textual description of software bug reports is focussed. After an in-depth study of existing research on software severity prediction using text mining it is found that researchers have applied text mining and machine learning techniques to categorize the bugs based on severity. Several

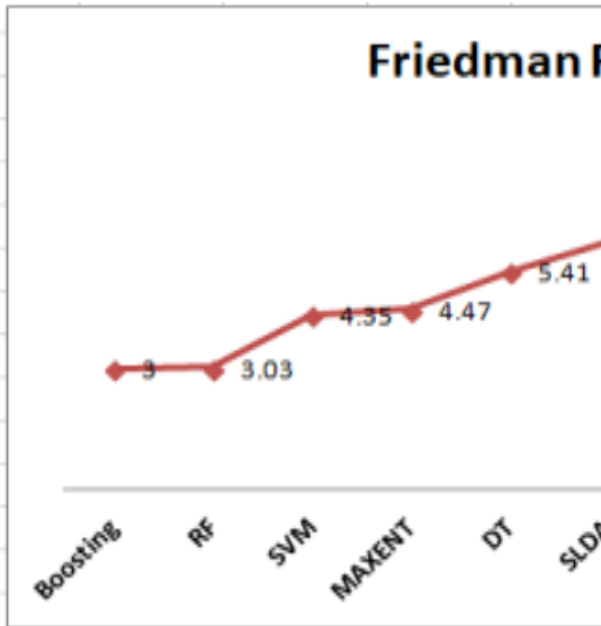
empirical studies are performed on diverse datasets using various machine learning techniques such as decision tree, Bayesian learners, ensemble learners, neural networks, support vector machine and others. Still, it does not accurately identify which machine learning techniques are best suited for software severity prediction using text mining. Therefore, to attain generalized results, empirical study is performed on large number of datasets with several distinct machine learning techniques. Existing research lacks in the usage of statistical significance test to compare the performance of various machine learning techniques. Statistical tests are required to ensure that differences in performance measures between different machine learning techniques does exists in reality.

**RESULTS AND DISCUSSIONS**

Friedman ranks are allocated to each machine learning algorithm and mean rank is calculated as illustrated in Graph.1 and Table1. It was significant at an  $\alpha = 0.5$  with value of  $K = 10$ . The test depicts that Boosting performs the best followed by RF whereas GLM performs the worst.

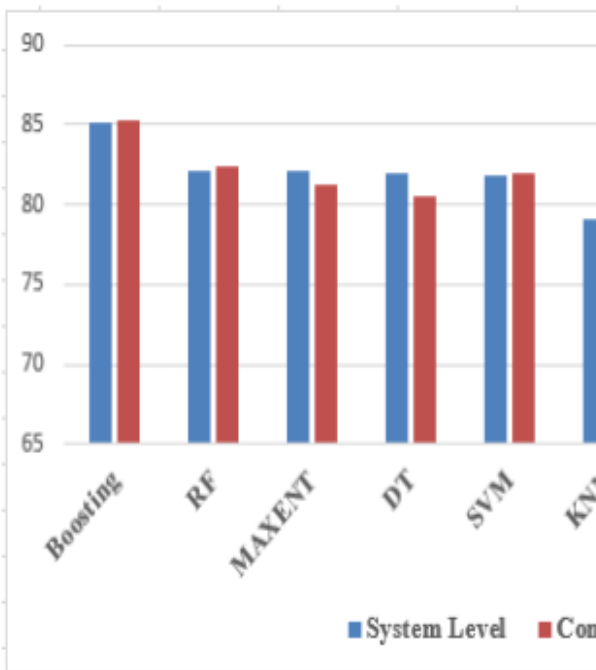
**Table 1 Friedman Test Results at Component Level**

Machine Learning techniques	Mean Rank	Machine Learning techniques	Mean Rank
Boosting	3	SLDA	6.15
RF	3.03	Bagging	6.51
SVM	4.35	KNN	7.07
MAXENT	4.47	NB	7.12
DT	5.41	GLM	7.84
Test Statistics	$\alpha = 0.5, df = 342$		



**Graph 1 Friedman Ranks at Component Level**

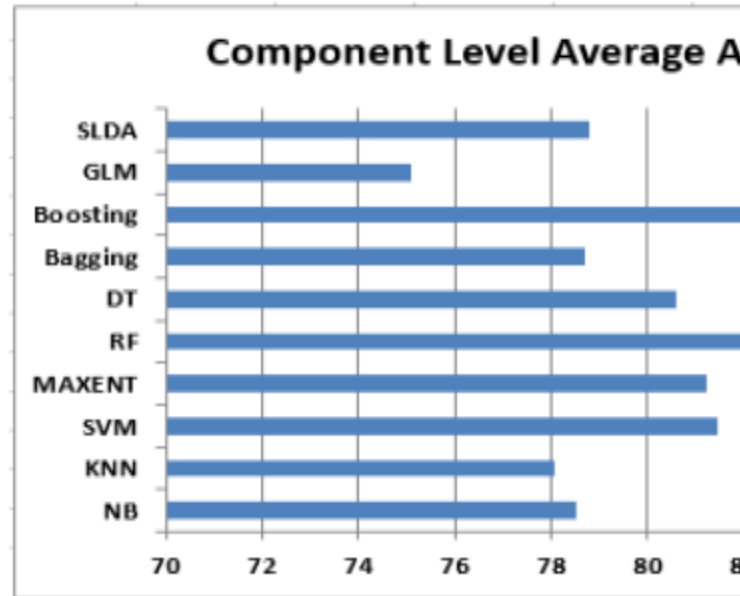
To further verify the results, post hoc test Nemenyi test is used to find any significant difference in the performance of various machine learning algorithm.



**Graph 2 Comparison of Results of Various Techniques at System and Component Level**

Graph 2 compares the performance of machine learning algorithms in terms of average accuracy measure at system level

and component level. It was concluded that training the model on component specific terms give better results for all the algorithms as compared to training the model at system specific words. Boosting algorithm performs best at both component level and system level.



**Graph 3 Average Accuracy at Component Level**

To verify the results statistically, Friedman test is performed to show that some machine learning techniques outperform other machine learning techniques.

**CONCLUSION**

The increasing complexity, scale, and dynamic behavior of modern network infrastructures have made traditional network management practices insufficient for ensuring reliability, security, and optimal performance. This study explored the transformative role of Machine Learning (ML) and Artificial Intelligence (AI) tools in addressing these challenges, demonstrating how data-driven analytics can significantly enhance the accuracy, efficiency, and automation of network diagnostics and remediation processes. Machine learning-driven analytics introduces the capability to learn from

historical and real-time network data, identify complex patterns, and detect anomalies that may not be visible to traditional monitoring tools. The adoption of ML-driven analytics offers the opportunity to build networks that are self-monitoring, self-optimizing, and eventually self-healing. Emerging technologies such as digital twins, federated learning, intent-based networking, multi-agent AI models, and edge intelligence are poised to push the boundaries of what automated network management can achieve. Further, bug prediction models are developed to predict severity of software bugs using text analytics and machine learning techniques. The severity of software bugs is categorized into two categories: severe and non-severe. one-line description of software bug is pre-processed and most frequent terms are mined using Term Frequency-Inverse Document Frequency method.

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